

Your Name
Your Street
City, State Zip
Home/cell/mobile
email@provider.net

SUMMARY

As an accomplished Senior Systems Analyst with 20+ years of successful, hands-on experience in all phases of software development and project management utilizing multiple platforms, I have consistently over-achieved at my job through superior attention to detail combined with excellent analytical and organizational skills. I am a dedicated self-starter with a focus on customer satisfaction and a commitment to high work ethics and standards, and function well in a team or individual setting using my ability to prioritize objectives.

TECHNICAL SKILLS

Hardware: IBM PC and compatibles, Mainframe, AS400, System 36
Programming: COBOL II, RPGLE, RPG II, CICS, DDS, JCL, CL, OCL, VB 6.0, VB.Net
Databases: DB2, VSAM, SQL 7.0 and 2000
Other Technical Knowledge: IBM (MVS, JES2, TSO, ISPF, SPUFI), IBM Utilities, SAR, Librarian, Panvalet, IDDU, Query, DataTransfer, FTP, SYNCSORT, FileAid, Expeditor, CA7, CA1, MS Project, MS Office 2000 (and prior versions), Transact SQL, Enterprise Manager 5.0

EXPERIENCE

Company
Tifton, GA

Jan 1998 - Present

Senior Systems Analyst (promoted from Systems Analyst - Jun 1998)

- Provided support and maintenance of mainframe and AS400 based order to cash and sales processing systems and interfaces to MAPICS and SAP using COBOL II (mainframe, Native and System 36), RPGLE, DB2, CICS, DDS, JCL, VSAM, SYNCSORT, OCL, and CL.
- Member of the Sales, Marketing, Invoicing, Logistics and Application Interface teams for the conversion of legacy Mainframe and AS400 systems to SAP. Created, supported interfaces between SAP systems.
- Successfully led teams on projects to modify legacy systems for improved functionality, Year 2000 upgrade.
- Interacted with end-users to identify and refine applications/functions for supported systems.
- Assisted in enhancing a VB 6.0 application used to track and report plant operations. Coded and tested major enhancements to security modules and data entry screens. Designed and developed SQL databases.

Company

Atlanta, GA

Aug 1986 - Jan 1998

Pay Grade 4 (promoted from Pay Grade 3- Jan 1987)

- Supported and maintained in-house and externally developed mainframe directory publishing systems (batch and online) used by 3 companies using COBOL, Assembler, IMS DB, CODE1 and VSAM. Primary responsibilities included the design and enhancement to the service order subsystem and several interface subsystems along with 24 hour oncall support of entire system.
- Assisted with the installation of multiple releases of inhouse and external systems including the conversion from a VSAM to IMS based system.
- Liaison to Research Group for problem resolution and training users on various reports, error messages and new systems functions/features.
- Centrally supported and maintained System 36 based Sales, Customer Service and Finance systems using RPG II, COBOL and CODE1. Responsible for all aspects of hardware and software configurations, installations and upgrades for 11 computers as well as customer support.
- Periodically managed work of a contractor and assisted in other subsystems to meet release deadlines.
- Developed and successfully executed disaster recovery plan for the System 36. Coordinated and participated in Disaster Recovery tests.
- Reduced company expenses by relocating/reusing hardware and changing vendors for equipment maintenance.

Company

Piscataway, NJ

Jan 1982 - Aug 1986

Senior Staff Technologist (promoted from Staff Technologist- Sept 1984)

- Supported and maintained 2 subsystems of a directory publishing application on a UNIX platform used by 10 operating companies.
- Responsibilities included design and enhancement of supported subsystems using COBOL, PLI, Assembler, IMS DB/DC and VSAM.
- Assisted with release installations at customer locations.

EDUCATION

Honors Graduate, Associate Degree in Applied Science
My College, Newark, NJ